



COVID CONSCIOUS -- YOU'RE IN SAFE HANDS

Our priority is to ensure that you are as safe as possible when you pay us a visit. Your safety is our number one priority and it is our ultimate aim to welcome you back in a way that feels natural and not too overbearing. In order to do this, we are putting in place new processes to make your visit not only safe but as relaxing as possible. Please see below for our five point promise:

1

OUR PEOPLE

Our teams will all be certified 'Covid-trained' and temperature checked before each shift.

2

GUEST COMFORT

We are providing hand sanitising points as well as individual sanitising sachets on the tables.

3

SOCIAL DISTANCING

We respect social distancing with restricted capacity management, a one-way system inside wherever possible and 1m+ distancing throughout our venue inside and out. Orders will be taken at your table and there can be no standing or ordering at the bar.

4

OUR VENUE

We have implemented ever more rigorous and frequent cleaning of all areas.

5

MENUS & PAYMENT

Menus, Wine Lists and salts and peppers will be sanitised after each use.

Payment by card is preferred please.

FREQUENTLY ASKED QUESTIONS

Here are a few further details regarding what to expect and our new ways of working :

Q – What is the maximum number you can book for?

A – In line with government guidance, we will be taking bookings for a maximum of 30 guests from up to two households only. (For bookings over six people, we will be asking that you confirm that the members of your party fit this criteria).

Q – Do I need to book in advance?

A – **It is not essential but is strongly advised.** We will be carefully managing our capacity due to social distancing guidelines so we would highly recommend that you do book ahead to avoid disappointment. We have to check and enter your name and phone details on arrival, whether or not you have pre-booked. Please note our policy surrounding maximum booking size.

Q – Do I need to wear a mask when I arrive?

A – No, a face mask is not necessary however we do ask that you make use of our hand sanitisers and use the individual sanitising sachets provided.

NB: If you are feeling at all unwell we would ask that you delay your visit with us – thank you.